



Laminate Molding Limited Lifetime Residential Warranty

Versatrim, LLC provides the following conditional limited warranty of its **Versatrim™** molding for the lifetime of the original purchaser:

- The laminate surface will not wear through under normal household conditions.
- The molding will not stain.
- The molding will resist damage from moisture due to damp-mopping and small every day spills when removed promptly.

The Versatrim limited warranty of its **Versatrim™** molding is made subject to the following conditions:

1. The molding must be installed properly in accordance with Versatrim installation instructions. The instructions may be obtained through a retailer or at www.installationadvice.com
2. The molding must be in its original installation and purchased by the first consumer purchaser. Proof of purchase (store receipt) is required.
3. The molding must be used only indoors.
4. Surface wear must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting.
5. Surface wear must be readily visible (i.e. approximately ½ square Inch).
6. The limited warranty does not apply to water damage, including but not limited to water damage caused by flooding, standing water (water that remains on the molding longer than 5 minutes), leaking pipes, household mechanical failures, appliance leaks, pet urine or any other type of exposure to moisture, humidity or extreme temperature.
7. This limited warranty does not cover variations of color shade or texture of the moldings you purchase from those shown on samples or photographs.
8. This limited warranty covers replacement of the defective product or a refund of the original purchase price, at the option of Versatrim. It does not cover the cost of installation, freight or any consequential damages.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES MADE BY VERSATRIM COVERING THIS PRODUCT.

The overall stain and wear resistance of **Versatrim™** molding is excellent and most spills will wipe off quickly and easily with a clean white cloth. Please feel free to contact our company with any additional questions or concerns.

Important Tips:

- Do not use soap-based detergents on your molding, as these may leave a dull finish.
- Do not use abrasive cleaners, steel wool or scouring powder, as these may scratch your molding.
- Never wax, polish, sand or lacquer your molding.
- If needed, occasionally clean with a cloth or mop (micro-fiber or terrycloth hooded) slightly moistened with a special cleaner made specifically for laminate.

If you have a warranty claim....

- Contact us and describe the problem. In many instances, we can provide you with a quick solution to correct the situation.
- If you need additional assistance or wish to file a claim, simply call **Versatrim™** Customer Care at 1-866-200-8132. Proof of purchase is necessary to verify all warranty claims.
- Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.
- You may also write to us at: Attn: Claims Department
101 Eastern Minerals Road
Henderson, NC 27537 USA
- Or email your claim to: support@versatrim.com

DISCLAIMERS: Walking is an enormously complex activity. Significant factors that directly affect slip resistance properties are; the material type of both shoe sole and floor covering, roughness, and surface structure of floor covering, contaminants, the walker's weight, age, gait, fitness, alertness, and vision. Values of acceptable SCOF (dry) or DCOF (wet) generally used within the flooring industry are published by other parties. While Versatrim, LLC has independently tested our transitions, it does not purport to address any safety concerns of slip resistance, the accuracy of any test method, safety threshold, or the measuring apparatus (tribometers). Another important factor outside of our control is how the floor covering is maintained, therefore, no warranty for any slip resistance properties can be provided.

NOTE: Walking on any LVT/LVP in socks or similar is not recommended, especially on stairs.