



1.866.200.8132

Versatrim LLC, 101 Eastern Minerals Road, Henderson, NC 27537 USA • Email: support@versatrim.com • Fax: 252.430.8801 • www.versatrim.com

Wrong Item/Wrong Color Claim

Date: _____

Pick One: Credit Request Replacement Order

Invoice Number: _____

Customer Name: _____

Company Name: _____

Contact Number: _____

SKU(S) received or entire order:

Quantity: _____

Pick One: UPS Standard UPS Expedited Mail

Expected ETA: _____

In order to begin your claim we will need a picture of the front and back of the molding showing the label/sku next to the plank/floor. Please include a picture of the packing slip.

Thank you for your patience as we work through this matter.

Please Email Back to: support@versatrim.com
or Fax Back to 252-430-8801