

## Color Match Claim

Date: \_\_\_\_\_

**Pick One:**      Credit Request      Replacement Order

Invoice Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Manufacturer: \_\_\_\_\_

SKU(s): \_\_\_\_\_

Color Name: \_\_\_\_\_

Quantity: \_\_\_\_\_

Are the manufacturer, color, SKU of the trims ordered the same as the floor? \_\_\_\_\_

Briefly explain the color issue:

**Pick One:**      UPS Standard      UPS Expedited Mail

Expected ETA: \_\_\_\_\_

In order to begin your claim we will need a picture of the front and back of the molding showing the label/sku next to the plank/floor.

The Print Department will review the trim received and our surface material to make sure the best coordinated match can be achieved.

**PLEASE NOTE: Trims are made to coordinate with floors and are not exact matches.**

**Trims can also appear to look different under different light sources.**

Thank you for your patience as we work through this matter.

---

**Please Email Back to: [support@versatrim.com](mailto:support@versatrim.com)**  
**or Fax Back to 252-430-8801**