



**1.866.200.8132**

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## Wrong Item/Wrong Color Claim

Date: \_\_\_\_\_

**Pick One:**      Credit Request      Replacement Order

Invoice Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

SKU(S) received or entire order:

Quantity: \_\_\_\_\_

**Pick One:**      UPS Standard      UPS Expedited Mail

Expected ETA: \_\_\_\_\_

In order to begin your claim we will need a picture of the front and back of the molding showing the label/sku next to the plank/floor. Please include a picture of the packing slip.

Thank you for your patience as we work through this matter.