



1.866.200.8132

Fax: 252.430.8801 • 101 Eastern Minerals Road • Henderson, NC 27537 • www.versatrim.com

Color Match Claim

Date: _____

Pick One: Credit Request Replacement Order

Invoice Number: _____

Customer Name: _____

Company Name: _____

Contact Number: _____

Manufacturer: _____

SKU(s): _____

Color Name: _____

Quantity: _____

Are the manufacturer, color, SKU of the trims ordered the same as the floor? _____

Briefly explain the color issue:

Pick One: UPS Standard UPS Expedited Mail

Expected ETA: _____

In order to begin your claim we will need a picture of the front and back of the molding showing the label/sku next to the plank/floor.

The Print Department will review the trim received and our surface material to make sure the best coordinated match can be achieved.

PLEASE NOTE: Trims are made to coordinate with floors and are not exact matches.

Trims can also appear to look different under different light sources.

Thank you for your patience as we work through this matter.